

Let's work together to design & create engaging digital experiences.

07590 987 038 / mark@theideasforest.com / www.theideasforest.com

About Me

For over a decade, I have used my UX design and development skills to create digital products and services for start-ups, multi-national software companies and recognised high street brands.



Being part of the industry as it has evolved has allowed me to gain a breadth of skills across the full spectrum of product delivery.

I work with project teams and stakeholders to run requirement and design workshops, optimise information architecture, improve products processes, drive changes to user journeys and product experiences.

I create wireframes, visual designs, and prototypes that give the ability to continuously iterate, validate and refine through user testing, and deliver viable products features that meet user and business goals.

I believe that through driving our knowledge of the user and business domain, creating hypotheses that we can test and validate, we can create visually delightful and engaging user experiences that truly solve everyday problems.

I like to use the power of No-Code tools to quickly create working MVP's that allow quick customer feedback and testing of new startup ideas.

Experience

2019/21 • Freelance Product Designer

The Ideas Forest

2018/19 **(a)** UX Designer **RBS**

2018 **b** UX Designer Dogfish Mobile

2017/18 **(a)** UX Designer CYBG (Clydesdale Bank)

2017 **O** UX Designer

HSBC

2016 • UX Designer Lloyds Banking Group

2016 o UX Designer

Dogfish Mobile 2016 **b** Lead UX Designer

Gardnr

2014/16 **Lead UX Designer**

Oracle Maxymiser

2013/14 💩 **UX** Designer

Group M/WPP Group

2013 **(a)** Technical Lead

University of Arts London

2013 **6** Senior Front End Developer

MRM Meteorite

2012/13 6 Lead Front End Developer

TSL Education

2011/12 Senior E-Commerce Producer

Oxfam GB

2010/11 • Web Designer & Manager

PRIAM

2006/10 • Web Designer & Developer

Highlights

Helped Build Sea Food Marketplace Startup,

Leading a design team to digitise the catch to auction and onward sale of sea food working directly with the founders. Designed multiple responsive intefaces in the online platform with supporting apps, prototyping and guiding design throughout this innovative teams early stage

Ground-breaking Medical App and Platform

Having a great relationship with the founders of Feebris, designing their app since their first releases to user testing new designs in 2021, creating online platform interfaces, onboarding journeys and new websites.

Webflow CloneComp 21 Prize Winner

Participating in the 4-day long biggest global Nocode Webflow hackathon, I walked away with a prizes for my efforts in the 3-round competion as one of a few UK players.

Substantial Financial Industry Experience creating prototypes for Robo-Advice for HSBC, internal web apps, rewards sites, customer engagement sites and more for RBS, NatWest, Coutts, Clydedale and Lloyds.

Redesigned Change4Life Food Smart & Smart

Recipies mobile apps using Sketch & InVision, debuted in top 10 of UK iOS and top 20 UK Android charts.





X¥ RBS HSBC (X)













